

New Account Registration Guide

New applicants under the age of 18 will require the account to be linked to an adult/parent/guardian's account.

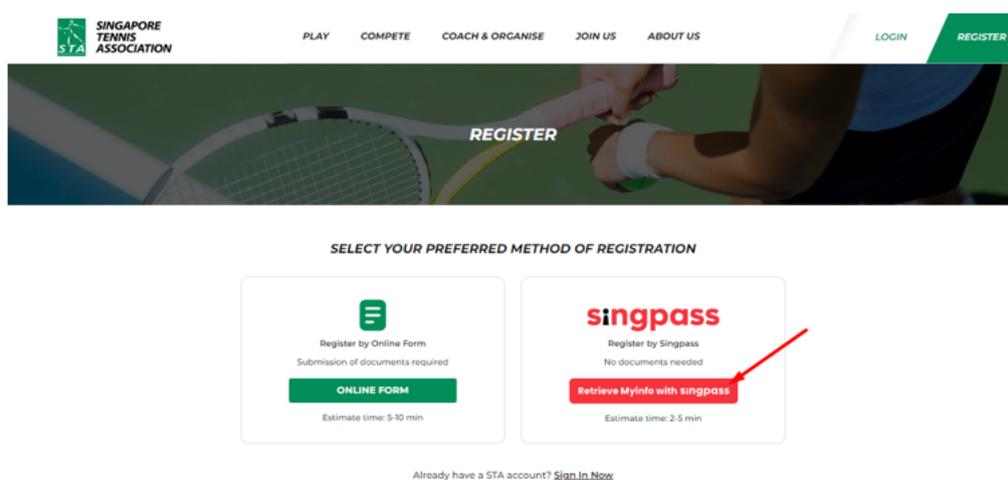
To be able to proceed with the above, an adult/parent/guardian's account will first have to be created. Please follow the steps below to do this:

Steps for adult/parent/guardian:

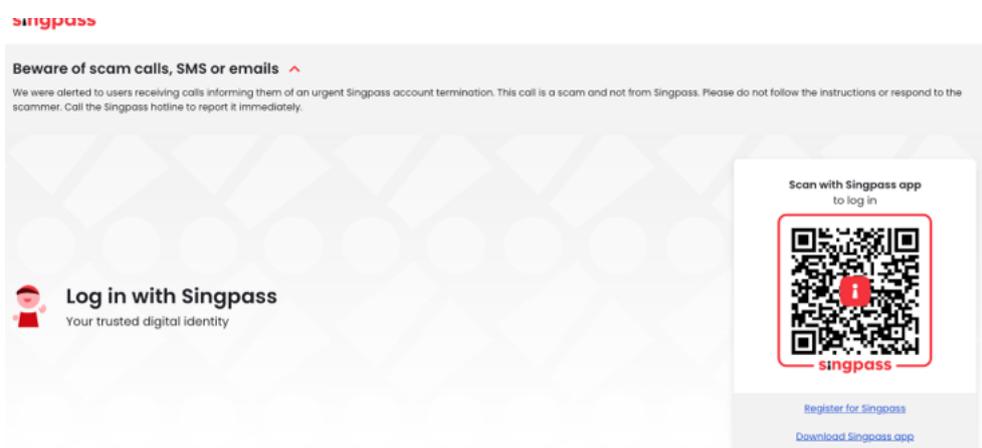
For Singaporean citizens, PR, work pass and dependent pass holder please register only via Singpass. Your child's details should be included in **YOUR** Singpass account if you are his/her parent/guardian.

However, if the above does not apply to you or there are issues with your Singpass, please drop us an email for clarification.

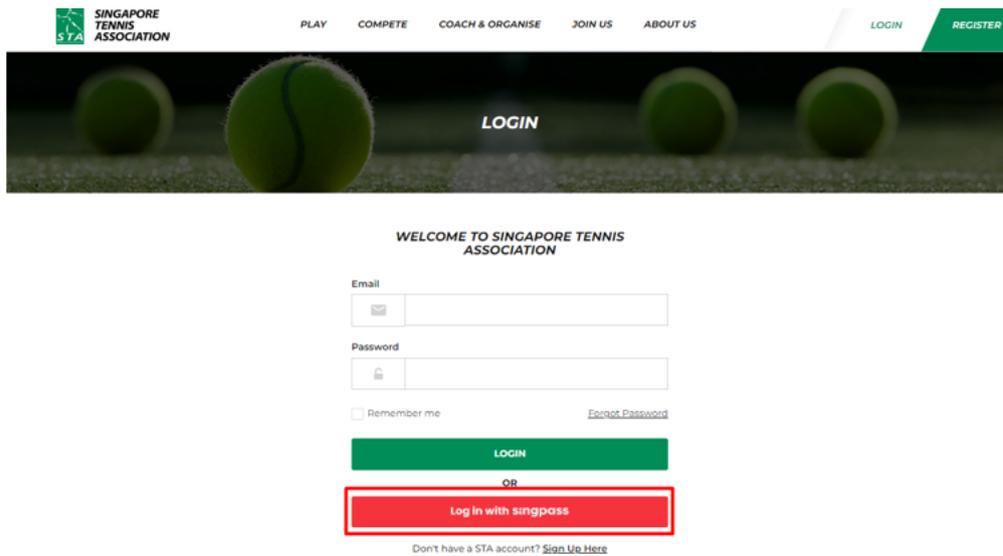
1. First you will have to select Singpass as the registration method to create a Parent account.



2. Login via Singpass for the Parent by scanning the QR code

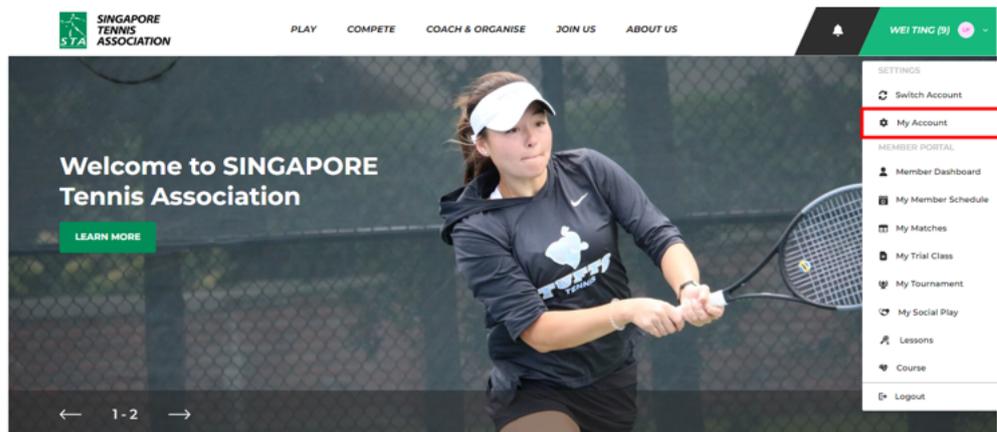


3. After Singpass has synced your details (Parent details) to the new website, you may now proceed to login via Singpass option as well.

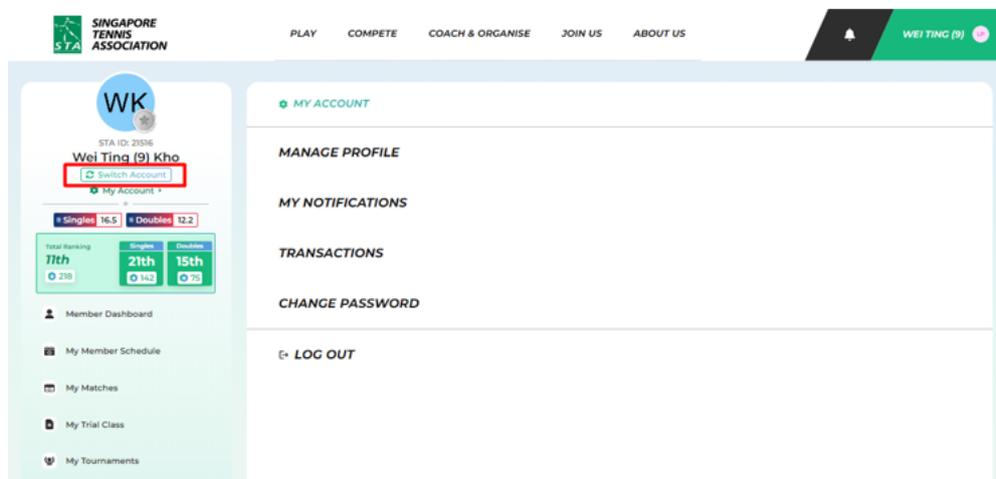


4. Next, click on My Account as shown below

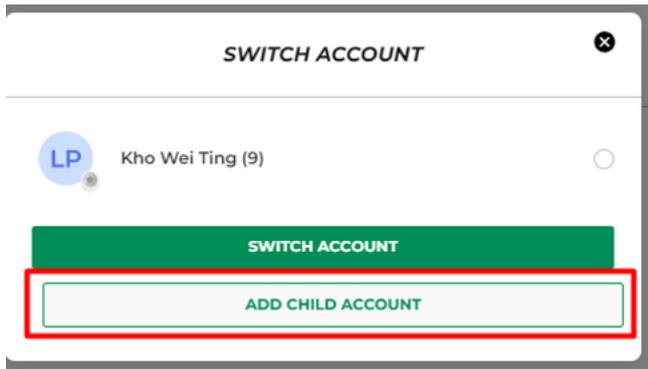
1. Clicking on the "My Account" button.



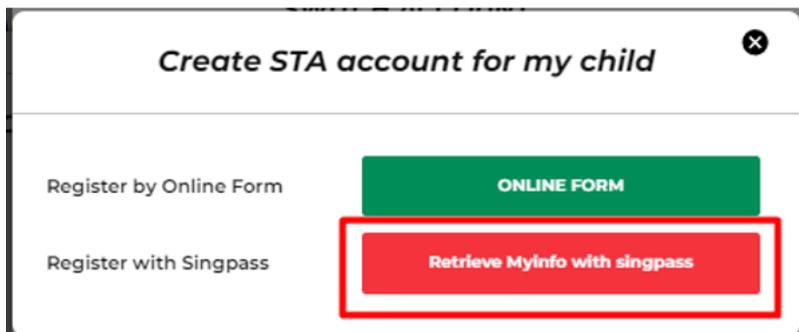
5. Click on the "Switch Account" button



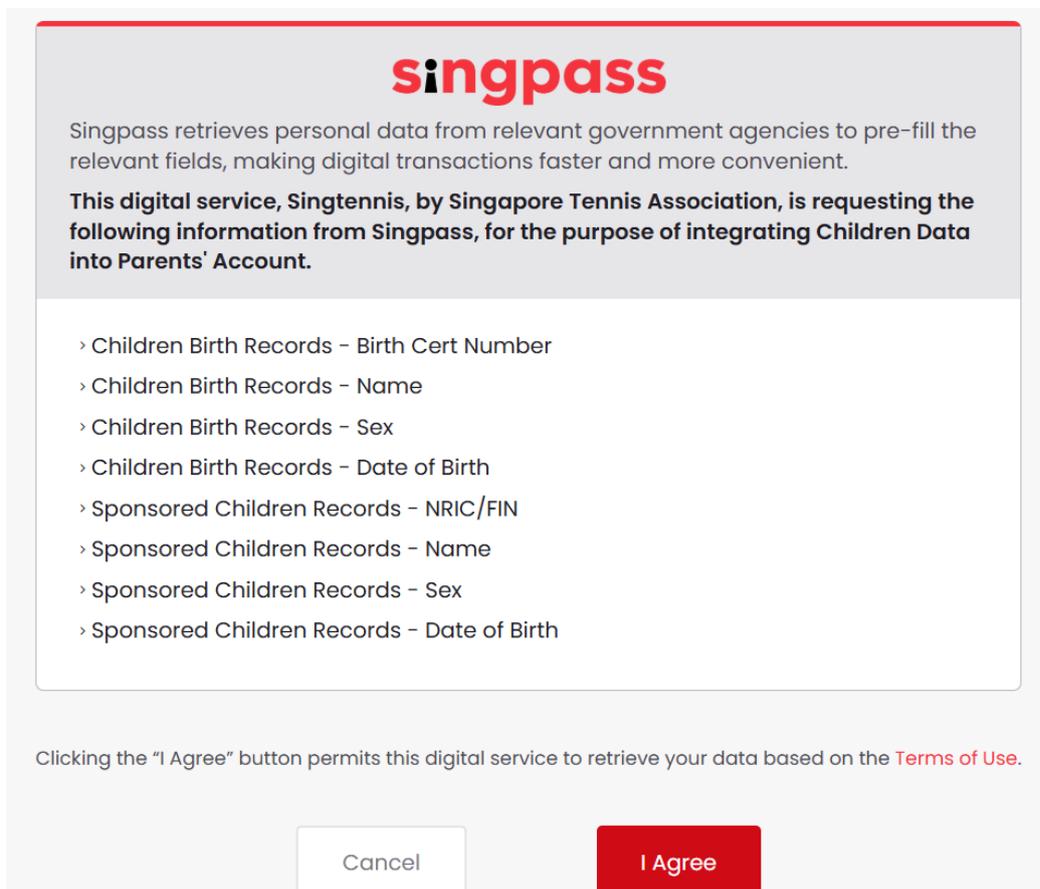
6. Here you can finally add an account for your child as follows:



7. "Retrieve Myinfo with Singpass" will require you to login to your (Parent) Singpass again.



8. After which, the next page will show you details of your child(s) which you can confirm to sync with your STA created account.



With this you will be able to automatically create an account for you and your child under your name without issues and without having to wait for approval.

Also to note, if your child had taken part in tournaments in the past, the past records will be unavailable at this time as we will be undergoing database migration on the 13th of January 2025 and the data will be unavailable on the new website until then.